

MRO Website Privacy and Cookie Notice

Document Control

Document Header

Title	MRO Website Privacy and Cookie Notice	Last review	Nov-24
Owner	Group Finance Director	Review Cycle	Annual
Scope	This privacy notice applies to the interactions between the general public and MJ Wilson Group Ltd and should be served up at the point of data capture.		

Change Control

Version	Date	Comments	Author	Reviewed By
1.0				

Web Site Cookie Policy

About Us

MJ Wilson Group Ltd is a subsidiary of MRO+ Solutions group.

MRO Plus Solutions Group Ltd is registered in England, with the trading address:

MJ Wilson Group Ltd
Charlton Street
Grimsby
DN31 1SQ

email: GDPR@mroplussolutions.co.uk

MJ Wilson Group Ltd (or 'We' or 'Us or 'Our') is committed to respecting and protecting your privacy. Questions and comments about this privacy notice are welcomed. These, and any enquiries about the processing of your personal data should be directed to GDPR@mroplussolutions.co.uk in the first instance.

Our use of Cookies

This Website may place and access certain Cookies on your computer. We use Cookies to improve your experience of using the Website and to improve our range of products and services.

What are cookies?

Cookies and similar technologies (referred to here as 'cookies') are small files that hold information. The information can be about you, your device and your interaction with web pages and apps. They're placed or 'dropped' on your device when you access websites or

use apps on your device. The website or app that placed them there can then retrieve the data they contain. The website or app that first dropped the cookies can also authorise other websites and apps to use them.

For further information visit www.aboutcookies.org or www.allaboutcookies.org.

Cookie duration

Some cookies only exist for a short period of time and are then automatically deleted by your device. Others last for longer. These are called 'persistent cookies', and some exist for years unless manually deleted. These can be used to analyse many site visits over time or customise the content that's displayed.

First and third-party cookies

Some cookies are set by the website or app you're visiting. These are called 'first party' cookies. Others may be set by a third party when you use a website or app. For example, they could be set by a tool built into the website, or by an advertising network that displays adverts on the site or in the app.

How to Control Cookies

The different types of cookies we use are:

Necessary cookies are crucial for the basic functions of the website and the website will not work in its intended way without them. These cookies do not store any personally identifiable data.

Functional cookies help to perform certain functionalities like sharing the content of the website on social media platforms, collect feedback, and other third-party features.

Analytical cookies are used to understand how visitors interact with the website. These cookies help provide information on metrics the number of visitors, bounce rate, traffic source, etc.

Performance cookies are used to understand and analyse the key performance indexes of the website which helps in delivering a better user experience for the visitors.

Advertisement cookies are used to deliver visitors with customized advertisements based on the pages they visited before and analyse the effectiveness of the ad campaign.

With the exception of Necessary Cookies, which are always placed, you can use our cookie consent tool to specify what type of cookies you will allow to be placed in your device while visiting our website.

You can also set your browser not to accept cookies from any websites (for further information visit www.aboutcookies.org or www.allaboutcookies.org). However, in a few cases some of our website features may not function as a result.

This cookie policy only applies to the MJ Wilson website. If there are links which take you to other third-party websites, you may leave our website by clicking through to theirs. In this case, the cookie policy set out on the third party's website will apply. We don't control this, so you should read their policy to find out what information they collect and how they use it.

End of Cookie Notice

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What is Personal Data?

GDPR applies to 'personal data' meaning any information relating to an identifiable person who can be directly or indirectly identified by reference to data items such as: name, contact details, unique identification numbers, location data or online identifiers.

How MJ Wilson Group Ltd uses your information

In order to facilitate contact with website users, MJ Wilson Group Ltd may need to collect personal data about you.

MJ Wilson Group Ltd will process – that means collect, store and use – any information you provide in a manner that is compatible with the GDPR. MJ Wilson Group Ltd will endeavour to keep your information accurate and up to date and not keep it for longer than is necessary.

Moreover, the information you provide will be subject to rigorous measures and procedures to minimise the risk of unauthorised access or disclosure. These measures are described in our Information Security Policy and the Data Protection Policy.

What information MJ Wilson Group Ltd may collect from you

MJ Wilson Group Ltd needs to collect personal data for legitimate interests - to receive and respond to queries submitted via the public facing website. Categories of the type of information we may need from you are:

- Name
- Contact details (e.g. Email address, phone number)

A description of these legitimate interests:

- To receive and respond to general queries and complaints
- To identify and pursue commercial opportunities that come in via the website

Where we use your personal information for marketing and communications purposes such as the distribution of a corporate newsletter or webinar invitations, you may opt out at any time, simply by emailing GDPR@mroplussolutions.co.uk. We will immediately withdraw your name from our marketing lists. In addition to this, all our electronic marketing material carries an unsubscribe option, so you can also unsubscribe at any time.

During the processing of your information, no automated profiling or decision-making takes

place.

Disclosure of your personal data

MJ Wilson Group Ltd will never disclose your data to other parties for their own use. Your personal data may be processed by a limited number of service providers for example, IT providers. These parties are contracted to MJ Wilson Group Ltd, are obliged to keep your details secure and use them for no other purpose than to fulfil the service that they provide to us.

Your rights

You have the right to access information held about you. You have a right to request a copy of the personal data you have provided, to be sent to you or other parties in machine readable format (data portability). Where there are any changes to the purposes for which your data is processed, or any changes to the way in which your personal data is disclosed, you have a right to be informed of these changes. MJ Wilson Group Ltd will do this by updating our privacy policies on our website and / or contacting you with the relevant information in a timely and transparent manner.

You have the right to ask for your personal data to be rectified where there is an inaccuracy and you have the right to ask for your personal data to be erased, where there is no overriding legal basis for it to be retained. You have the right to ask for your data not to be processed for marketing purposes and where any processing of personal data is carried out on the basis of your consent, you have the right to withdraw that consent as easily as it was given.

You have the right to object to decisions MJ Wilson Group Ltd has taken about the processing of your personal data and where you believe MJ Wilson Group Ltd has contravened the General Data Protection Regulations, you have the right to lodge a complaint with the Information Commissioner's Office.

You have the right to request that processing of your personal data is restricted, where there is an objection or request for rectification pending, or where you require data that would otherwise be deleted to be retained, for example for the defence of legal claims.

For any questions about, or to exercise any of your rights as a data subject, please contact GDPR@mroplussolutions.co.uk.

End of Privacy Notice